

EXCHANGE POLICY

EFFECTIVE JANUARY 01, 2015

1. For items sold on **EXCHANGE ONLY** terms, core **MUST** be returned for core credit.
NOTE: NO OUTRIGHT SALES.
2. For items sold on exchange terms, customers have **30 DAYS** from invoice ship date to return an eligible core. If the core is not received by **DAY 31**, the customer's credit card on file will be charged the core amount listed on the original invoice per the exchange agreement plus a 3.5% credit card processing fee.
3. Eligible cores received between **DAYS 31-60** may be credited back up to 75% of the core amount, pending inspection and acceptance.
4. Eligible cores returned more than **61 DAYS** from the invoice ship date, acceptance and credit will be subject to Cox Airparts' discretion and will be determined on a case-by-case basis.

****DEFINITION OF AN ELIGIBLE CORE****

A complete, undamaged, and repairable core that has the same part number and manufacturer as sold on the original invoice.

If any core is found to require parts over and above the parts replaced with normal overhaul, the customer will be back-billed the additional cost, not to exceed the original core amount. If a core is found to be B.E.R. (beyond economical repair), the entire core amount will be charged or forfeited. The customer may request the core returned to them at their expense.

****BY INSTALLING THE PART, CUSTOMER IS ACCEPTING THESE TERMS****

**COX AIRPARTS, LLC
5460 N. LARSON RD.
MAIZE, KS 67101
316-945-0737
BCOX@COXAIRPARTS.COM**