

Warranty Policy & Terms

1. The warranty period begins from the date of sale or ship date from Cox Airparts, LLC or parts house (whichever is later). Every unit is shipped out with a warranty registration form that must be filled out and returned within 10 days of installation or the warranty will be voided.
 - *If you have any questions regarding this policy, please visit the Documentation tab on our website at coxairparts.com*
2. Purchaser and/or installer assumes all responsibilities and liabilities to ensure proper installation procedures are followed IAW aircraft maintenance and/or service manual, as well as any additional advisories that Cox Airparts, LLC may have disclosed at time of purchase or provided with the item.
3. Cox Airparts, LLC may arrange to have evaluated the serial number of the item sold, or Cox Airparts, LLC may send a replacement item depending on availability or circumstance.
 - If a replacement serial number item is provided, purchaser acknowledges and agrees to all terms of warranty as may pertain to the original serial numbered unit.
4. The warranty period is not renewed or extended upon installation of the original OR replacement serial number; the warranty period is continued only from the original sale/ship date of the original item.
5. Cox Airparts, LLC reserves the right to decline warranty in the event of, but not limited to: no fault found; failure is not normal wear and tear; customer/aircraft induced damage; tampering with/alteration of the item; shipping-induced damage; warranty period is expired; an item being used outside of normal parameters.
6. Cox Airparts, LLC shall not be held liable under any circumstance or condition for any additional costs or delays incurred, including but not limited to: shipping charges; labor charges arising from removal, installation, reinstallation, or troubleshooting; aircraft down-time; any non-disclosed/non-approved third-party services; or any other claims that may arise.



Warranty Claim Form

WARRANTY CLAIM FORM MUST BE COMPLETED AND RETURNED WITH THE COMPONENT FOR EVALUATION.

COMPANY NAME: _____ PURCHASE ORDER NUMBER: _____

CONTACT NAME: _____ SERIAL NUMBER: _____

ADDRESS: _____ INVOICE NUMBER: _____

CITY, STATE, ZIP: _____ PART NUMBER: _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____

AIRCRAFT MODEL & SERIAL NUMBER: _____

DATE OF INSTALLATION: _____

A/C TT AT INSTALLATION: _____

A/C TT AT REMOVAL: _____

CYCLES: _____

REASON FOR REMOVAL: _____

**PLEASE RETURN ALL ORIGINAL
DOCUMENTATION AND COMPONENT TO:**

**COX AIRPARTS
3707 W. 30TH ST. SOUTH
WICHITA, KS 67217**

Phone: 316.945.0737
Email: bcox@coxairparts.com

* NOTE: This form is not a guarantee of warranty acceptance. This is the minimum information required in order to process an item for warranty evaluation. Cox Airparts, LLC reserves the right to deny warranty in the event of (but not limited to): no fault found; failure is not normal wear & tear; customer / aircraft induced damage; tampering with / alteration of the item; shipping-induced damage; warranty period is expired; an item being used outside of normal parameters. By completing this form, customer acknowledges and accepts all terms.