



RETURN POLICY

AN RMA NUMBER MUST BE OBTAINED FROM COX AIRPARTS PRIOR TO RETURN OF ANY PARTS, CONTACT YOUR SALES REP FOR THE NUMBER. COMPLETE AND RETURN THE PARTS RETURN DOCUMENT WITH YOUR ITEM (DOCUMENT CAN BE FOUND ON OUR WEBSITE UNDER "FORMS").

ITEMS PURCHASED FROM COX AIRPARTS MAY BE RETURNED WITHIN 15 DAYS OF INVOICE SHIP DATE FOR A CREDIT, LESS SHIPPING CHARGES AND A 25% RESTOCKING FEE. PROVIDED THE PART IS RETURNED IN ITS ORIGINAL CONDITION, UNINSTALLED AND IN THE ORIGINAL UNDAMAGE BOX ALONG WITH ALL DOCUMENTATION.

ACCEPTANCE OF ITEMS RETURNED MORE THAN 16 DAYS FROM THE INVOICE SHIP DATE WILL BE SUBJECT TO COX AIRPARTS DISCRETION AND WILL BE DETERMINED ON A CASE-BY-CASE BASIS.

ITEMS PURCHASED BY COX AIRPARTS FROM A THIRD-PARTY VENDOR ON BEHALF OF THE CUSTOMER WILL BE ACCEPTED BASED ON THE THIRD-PARTY VENDOR'S POLICIES, AND ANY RESTOCKING FEES ASSESSED BY THE THIRD -PARTY VENDOR WILL BE DEDUCTED FROM THE CUSTOMER'S CREDIT.

IF AN ITEM HAS BEEN INSTALLED AND/OR USED, ANY FEE INCURRED IN THE RECERTIFICATION OF THE UNIT TO RETURN IT TO THE CONDITION STATED ON THE ORIGINAL INVOICE, WILL BE DEDUCTED FROM THE CUSTOMER'S CREDIT.

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