



EXCHANGE POLICY

EFFECTIVE JANUARY 01, 2015: COX AIRPARTS, LLC: EXCHANGE POLICY

FOR ITEMS SOLD ON EXCHANGE ONLY TERMS, CORE MUST BE RETURNED FOR CORE CREDIT.
NOTE: NO OUTRIGHT SALES.

FOR ITEMS SOLD ON EXCHANGE TERMS, CUSTOMERS HAVE 30 DAYS FROM INVOICE SHIP DATE TO RETURN AN ELIGIBLE CORE. IF CORE IS NOT RECEIVED BY DAY 31, THE CUSTOMER'S CREDIT CARD ON FILE WILL BE CHARGED THE CORE AMOUNT LISTED ON THE ORIGINAL INVOICE, PER THE EXCHANGE AGREEMENT.

ELIGIBLE CORES RECEIVED BETWEEN DAYS 31-60 MAY BE CREDITED BACK UP TO 75% OF THE CORE AMOUNT, PENDING INSPECTION AND ACCEPTANCE.

ELIGIBLE CORES RETURNED MORE THAN 61 DAYS FROM THE INVOICE SHIP DATE, ACCEPTANCE AND CREDIT WILL BE SUBJECT TO COX AIRPARTS DISCRETION AND WILL BE DETERMINED ON A CASE-BY-CASE BASIS.

****AN ELIGIBLE CORE IS DEFINITION****

A COMPLETE, UNDAMAGED AND REPAIRABLE CORE THAT HAS THE SAME PART NUMBER AND MANUFACTURER AS SOLD ON THE ORIGINAL INVOICE.

IF ANY CORE IS FOUND TO REQUIRE PARTS OVER AND ABOVE THE PARTS REPLACED WITH NORMAL OVERHAUL, THE CUSTOMER WILL BE BACK-BILLED THE ADDITIONAL COST, NOT TO EXCEED THE ORIGINAL CORE AMOUNT. IF A CORE IS FOUND TO BE B.E.R. (BEYOND ECONOMICAL REPAIR), THE ENTIRE CORE AMOUNT WILL BE CHARGED OR FORFEITED. THE CUSTOMER MAY REQUEST THE CORE RETURNED TO THEM AT THEIR EXPENSE.

****BY INSTALLING THE PART, CUSTOMER IS ACCEPTING THESE TERMS****

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